

# FINANCE CHANGE

## FINANCE PROCESS AUTOMATION

### SOLUTION

- Leveraging the IFRS 17 standard changes as a motivation to automate finance processes
- Finance process re-engineering through automation of identified inefficiencies – tactical and manual processes

### INSURANCE AREA

- Finance
- Systems and IT

### SKILL SETS

- Financial Accounting Expertise
- SQL
- Process and Data Analysis
- Database Management Expertise
- Process Mapping Expertise

### THEMES

- Financial Process Optimisation
- Financial Accounting
- Financial Reporting and Disclosure

### INSIGHTS

- A strong, collaborative effort is required between finance and IT to ensure business requirements and technical specifications are developed effectively
- IFRS 17 remains an opportunity to transform and optimise tactical finance processes in general before the requirements of enhanced IFRS 17 reporting and disclosure are prioritised

### OVERVIEW

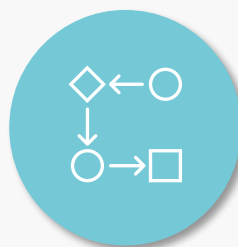
The IFRS 17 accounting standard is considered a complete overhaul of insurance contract reporting. Compliance has required a substantial effort from and collaboration across the finance, actuarial and systems teams.

However, much like IFRS 9 for banks, the new standard is an opportunity for process optimisation in the finance function. The accumulation of tactical, manual accounting processes has led to inefficiencies that simply will not cater for the drastic measurement and disclosure requirements of IFRS 17.

Monocle was approached by one of South Africa's largest short-term and long-term insurers to re-engineer its various accounting processes with the objective of eliminating manual processes and tactical work-arounds. We also assisted with the automation of many of these processes to improve efficiencies within the finance function.

Through in-depth process analysis, Monocle was able to identify, map and document the end-to-end finance process, including data inputs, controls, manual adjustments, reconciliations and various resulting reports. This became the foundation for our process redesign assessments, following which we worked closely with our client's system developers to effectively drive collaboration between finance and IT.

### RESULTS



End-to-end process mapping that set the foundation for optimisations



Automation of manual interventions and adjustments



Improved process and reporting integrity and efficiency

### TESTIMONIAL

“Monocle's combined understanding of Finance and Technology was pivotal to the project's implementation converting business requirements IT”

Head of Finance

### KEY SKILLS REQUIRED

- An understanding of financial accounting and financial reporting processes
- Technical knowledge on data integration, ETL processes and financial controls
- Working knowledge of the IFRS 17 standard requirements
- Experience as an execution partner to ensure the technical development undertaken by the IT department meets the requirements of finance